

Opportunity at Games2Win for IT Manager!

About Us

Games2win (G2W) is one of the fastest growing online gaming companies in the world and features in the top 20 online gaming destinations in the world as per the latest comScore reports. G2W is funded by leading top tier investors such as Clearstone Venture Partners, Silicon Valley Bank and Nexus India Capital. G2W owns and operates www.games2win.com —a massively popular flash gaming website with over 5 million unique visitors a month, Inviziads (www.inviziads.com) —a unique in-game advertising network and games on Facebook and Orkut.

The founders of G2W Inc are Alok Kejriwal - serial entrepreneur See - (google link);(linkedin link), and Mahesh Khambadkone -an online gaming specialist See - linkedin link

What's the opportunity?

Position – IT Manager – Games2win

Reporting to –Mahesh Khambadkone COO

Based in – Mumbai

Experience – Minimum 5 yrs of work experience.

<u>Background</u> – Games2win publishes games for a worldwide audience and offers ancillary services to game developers.

Our games are published on www.games2win.com (primarily a female tween audience), www.gamgofgamers.com (primarily a male tween / teen audience) and www.chimpoo.com (a children's games site). Collectively we reach out to 5+ million visitors a month.

Through our in-game ad network, Inviziads, (www.inviziads.com), we have an extended network outside of the above sites that reach an additional 15 million visitors a month, and serve approximately 80 million ad impressions.

Games2win also builds games and operates destinations on popular social networking sites like **Orkut and Facebook**, and publishes games on the **Apple** iStore.

We optimize our server requirements over 10 servers located at a hosting provider in the USA, utilize a **content delivery network**, and have significant use of the **Cloud** for some of the services we offer. The applications we have run on diverse platforms such as **LAMP**, **IIS/ASP/Mssql**, and **Java/Tomcat/Postgres**, with **Perl** and **Shell** scripts to integrate many services. Reporting plays an important role in our business, and hence we have both **custom scripts** for log parsing, **openReports** servers for presentations, and a variety of reporting / **analysis** software.

Internally, we have over 50 workstations comprising laptops and desktops, with wireless LANs connected with routers and two leased-lines for connectivity.

What the job is all about - Role & Responsibility:

Candidate would be responsible to ensure all our services are running 100%. This involves monitoring, troubleshooting and ensuring failover systems work. The candidate would also be responsible to keep a tab on costs across the company, for both internal expenses as well as cloud / CDN / hosting costs, and hence an ability to coordinate, negotiate and troubleshoot effectively with external / international teams is a must.

To summarize, the responsibilities include:

- Ensuring performance and 100% uptime of applications and servers this includes both hardware and software
- Ensure smooth functioning of the build process, where we update servers / applications once a week, across the properties we operate
- Monitoring applications and reporting tools (IIS based ASP applications, Java-based and PHP-based application servers), databases (MsSql, MySql and Postgres), and ensuring their uptime.
- Coordinating with external vendors and partners for troubleshooting, negotiations and other coordination.
- Internal LAN/WAN Administration, including configuring and troubleshooting network issues, firewall configuration and network management
- Monitoring costs viz. bandwidth and servers (especially cloud computing)
- Asset management hardware, software licenses
- Ensuring disaster recovery systems in place and working backups, failover systems, and testing that they work periodically with fire-drills
- Coordinating with the development and support team for various services.

• Ability to set goals and manage a team of in-house and consultant system admins and technicians.

Desired Profile Expectations

- Must be competent to face the challenges of running high traffic consumer facing websites/applications.
- Should have good multitasking skills and handle pressure situations in a dynamic environment.
- Good Networking & Architecture Fundamentals, capability to learn and adapt to new technology.
- Must be technically strong with a sound temperament to resolve technical issues.
- The person should have hands on exp in Systems, Network administration (Windows & Unix) and working with software development teams to resolve problems
- Should be able to quickly troubleshoot and resolve issues.
- Understanding of content delivery networks and virtual environments such as VMWare, Xen and Amazon EC2
- Should have worked on shell Scripting, Routers & Switches.
- Must possess strong team building skills. Must be able to guide team in identifying problems and guide them in day-to-day operations.
- Strong at defining processes and incorporate best practices.
- Good communication and interpersonal capabilities, with ability to deliver quality results with minimum supervision.
- Aptitude for analyzing potential issues, troubleshooting problems and providing solutions.
- Willing to work odd hours when situations demand.

Qualifications - B.E./ B.Tech or Science graduate. Certifications preferred.

<u>Remuneration</u> - As a practice, we have typically matched candidates existing packages + ADDED on lucrative performance incentives and of course ESOP's.*

The idea is to make the candidate actually take ownership role and then provide additional compensation on performance.

^{*} in the exit of mobile2win China to Disney – the c2w group now has a proven track record of demonstrating how valuable its' company esops can be.

Growth and prospects - This is a huge opportunity for someone who wants to associate with GAMING as an industry and scale up a start up to a large business. The scope to experiment, innovate and pioneer ideas and concepts will be enormous. Building a large consumer entertainment destination with world-wide acclaim is our goal, and brings considerable technical challenges and opportunities not faced in other domains.

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